

CUSTOMER# _____
LOCATION # _____
ROUTE / STATION# _____
WORK ORDER# _____
TURN ON DATE _____
METER READING _____

APPLIC. DATE _____
RECEIPT # _____
INSTALL DATE _____
METER# _____
ERT # _____
INSPECTED BY _____

EAST FELICIANA RURAL WATER SYSTEM
(225) 683-9698
APPLICATION FOR WATER SERVICE

DATE: _____ SERVICE DATE: _____

Type of Application: Residential _____ Commercial: _____

NAME: _____ SPOUSE'S NAME: _____

PHONE NUMBER: _____ DRIVER'S LICENSE NO.: _____

LAST 4 DIGIT OF SOCIAL SECURITY#: _____ DATE OF BIRTH: _____

SERVICE ADDRESS: _____

PARISH: _____

MAILING ADDRESS: _____

PLACE OF EMPLOYMENT: _____

EMPLOYER'S ADDRESS: _____

EMPLOYER'S PHONE#: _____

HAVE YOU EVER HAD SERVICE WITH EFRW BEFORE? _____

The Following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information but are encouraged to do so. This will not be used in evaluation of your application, or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race national origin of person/applicant on the basis of visual observation or surname.

** Check all that apply

MALE: _____	FEMALE: _____
HISPANIC OR LATINO: _____	NON-HISPANIC OR LATINO: _____
AMERICAN INDIAN: _____	ALASKA NATIVE: _____
ASIAN: _____	BLACK OR AFRICAN AMERICAN: _____
NATIVE HAWAIIAN: _____	PACIFIC ISLANDER: _____
WHITE: _____	

APPLICANT'S SIGNATURE

Office Use Only:
By Telephone _____ In Office _____

**EAST FELICIANA RURAL WATER SYSTEM
9923 BATTLE ROAD
ETHEL, LOUISIANA 70730**

WATER USERS AGREEMENT

This agreement between the East Feliciana Rural Water System, Inc. a non-profit corporation, hereinafter called the Association, and _____, a member of the Association hereinafter called the Member.

I. Getting Connected to the EFRWS Distribution System

A. New Service: Applicants agree to pay costs associated with purchasing and installing apparatus deemed necessary by the System, in establishing new service, such as meter boxes, meters, or other works. They agree that these items become the exclusive property of the Association and shall not be accessed or used by the Applicant. New service will be provided only after determination that distribution, storage and pumping capacity is available to provide adequate flow to the requested address. Meter box location may be requested, but the right to determine final placement is reserved to the EFRWS. All new services require a \$75 deposit.

B. Service Lines and Commencement of Service: Applicants are responsible for installing a "service line system" needed to deliver water from the meter box to the place receiving water. **This "system" shall include a shut-off valve and valve box with cover, located no more than 3 feet from the Association's meter box.** The Water User is responsible for maintaining the service system including locating and repairing leaks. **Water service shall commence only on the date set by the Association and then only after inspection and approval of the service system by EFRWS personnel.**

C. Outside and Multiple Connections Prohibited: The Member agrees to comply with the Louisiana State Dept. of Health requirements that no other present or future source of water will be connected to any waterlines served by the Association's distribution system and will disconnect from any existing outside water supply prior to connecting to and switching to the Association's system. Federal regulations allow one household service per water meter. Users found in violation of this regulation will be given one month from the time notified to remedy this situation and if not complying will be fined at a rate of \$100 per month.

D. Breach of Agreement: In the event the Member shall breach this contract by (1) refusing or failing, without just cause, to connect his service line to the Association's distribution system as set forth above, or (2) refusing or failing, without just cause, to pay minimum monthly water rate as established by the Association, upon the occurrence of either of said events, the Water User agrees to forfeit his deposit.

II. When Should Bills be Paid and What Happens If Not Paid?

A. When are bills due? Bills are due on the 15th of each month. Accounts not yet paid by the 1st of the following month will be placed on the "Disconnection List" and if not remitted on or before the 15th of that month will be disconnected. For example, a bill received on March 31 or April 1 will be due by April 15. If not paid by May 1, the account will be placed on the "Disconnection List" and if not yet paid by May 15 will be disconnected.

B. What are the penalties for not paying? Unpaid accounts will begin accumulating a penalty at the rate of 10% per month beginning after the 15th of the final month in which non-payment occurs, as discussed in section A above.

C. What happens when NFS checks are used to pay bills?

1. Accounts on the pending disconnect list paid with NSF checks will be immediately disconnected and subject to a \$25 NFS fee plus all re-connection fees (see E).

2. Those not on the disconnect list will receive a certified letter allowing 10 days from receipt to make good the NFS check amount plus the \$25 NFS fee. Payment must be by money order or certified check and only at the EFRWS office, 9923 Battle Road, Ethel, La.
3. Any accounts with four (4) "NSF" checks within a twelve (12) month period may be permanently disconnected .

D. How can you avoid being disconnected?

1. Pay the full balance on or before the 15th of the final due date. The full balance refers to the User's entire outstanding balance regardless of when incurred. Claims that notice was not received will not be grounds for delaying disconnection.
2. Produce proof of payment, in person at the EFRWS Office, 9923 Battle Rd., Ethel, La. or fax to 683-9610.
3. Proof of payment must be a bank receipt showing date paid or a copy of the canceled check (front and back)

Please Note, the following will NOT avoid disconnection :

- **Do not** present money order receipts or check register as proof of payment.
- **Do not** attempt to place cash, money orders, or checks in the meter box. EFRWS will not be responsible for any items placed in a meter box and any damages will result in a tampering fee of \$225.
- **Do not** attempt to pay EFRWS personnel in the field. EFRWS staff are forbidden to accept payments in the field or grant preferential treatment or exceptions.

E. Once disconnected, how do I get re-connected?

1. Pay the full account to a zero balance. This includes a \$50 reconnection fee and \$75 deposit (if not previously collected). All outstanding balances regardless of source must be included.
2. Payment may only be by money order or cashiers check.
3. Payment may only be made at EFRWS Office, 9923 Battle Road, Ethel, La.
4. Accounts settled after 2 p.m. will be reinstated during the next business day.

Please Note :

- The entire balance owed must be paid, NOT just the current bill.
- Personal checks or cash will NOT be accepted.
- Payment must be made at the EFRWS office, 9923 Battle Road, Ethel, La. Records of payment made at the Bank are not transferred to the EFRWS office in a timely fashion.

F. Tampering Penalty : Unauthorized tampering with meter or meter box after disconnection will result in an additional \$225 penalty before reconnection can take place and could result in criminal charges. Tampering includes removing any locking devices or in any other way re-opening the valve. The Association reserves the right to permanently remove service after a second tampering charge.

III. General Conditions:

WHEREAS, the Member desires to purchase water from the Association, and to enter into a water users agreement as required by the Bylaws of the Association. NOW THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained it is hereby understood and agreed: The Association shall furnish, subject to the limitations set out in Rules and Regulation and Bylaws and those hereinafter provided for, such quantity of water as the Member may desire in connection with his occupancy of the following described property. The Members, successors or assigns, hereby grants the Association a perpetual easement in, over, under, and upon the above described land with the right to erect, construct, install, and lay, and thereafter use, operate and inspect, repair, maintain, replace and remove water pipelines and appurtenant facilities, together with the right of ingress and egress over adjacent land for the purpose mentioned above. The width of said easement shall be not less than 10 feet from the road right-of-way. Applicant acknowledges responsibility for the payment of this account and for all services due there under. The Applicant agrees to pay for water at such rates, time, and place as shall be determined by the Association, and agrees to the penalties for noncompliance with the above as set out in the current Rules and Regulations. Applicant acknowledges the right of the East Feliciana Rural Water System, without notice, to terminate any service to applicant's address in the event of a delinquency in this account.

Signature

Date